

Working with us

Your quick reference guide to contacting and trading with BrightPoint GB

Sales & marketing

BrightPoint GB
Unit 9, Alder Hills Park
16 Alder Hills
Poole, Dorset
BH12 4AR

Tel: 0870 849 0225

Placing an order

In order to process your order, we will require written confirmation (including your order number and delivery address) sent via email or fax.

Email: orders@brightpoint.co.uk
Fax: 0870 849 0224

Pricing or pre-order technical advice

For the latest pricing, please refer to our continually updated Price Guides (available on request) or contact our Internal Sales Team on:

Tel: 0870 849 0225 (Product Sales)

Airtime contracts & support

If you have a mobile contract with us and have a query, please contact our Service Team on:

Email: servicesupport@brightpoint.co.uk
Tel: 0870 849 0227

Technical assistance (post order)

If you require technical assistance in configuring your hardware, contact us on:

Email: technicalsupport.uk@brightpoint.com
Blog: <http://blog.brightpoint.co.uk>
Tel: 0870 849 0209

Returns & delivery

If you have received your hardware and it is faulty, contact us on:

Email: customerservices@brightpoint.co.uk
Tel: 0870 849 0228

Customer Services
BrightPoint GB, Unit 3
36B Black Moor Road
Black Moor Business Park
Ebblake Industrial Estate
Verwood, Dorset BH31 6BB

For the full returns process, go to:
http://blog.brightpointuk.co.uk/public/forms/BP_Customer>Returns_Process.pdf

To download an RMA form, go to:
http://blog.brightpointuk.co.uk/public/forms/BP_RMA_Request_Form.xls

Accounts & credit control

For any financial related queries, contact us on:

Accounts Receivable freephone number:
0800 433 4651

Accounts Receivable e-mail:
Tara.Dorrian@brightpoint.com

Accounts Payable email:
APinvoices_GB@brightpoint.com

Bank Details GBP

ABNAMro Account Number: 40274152
ABNAMro Sort Code: 40-50-30
VAT No: 928 474391
Co Reg No: 6530998
SWIFT number: ABNAGB2L
IBAN Number: GB98 ABNA 4050 3040 2741 52

The above account details are for GBP only. For other currencies, please contact Accounts Receivable. **Please note: We no longer accept cheques as a method of payment.**

If you would like to see one of our Account Directors for product demonstrations, customer visits or developing your business, please contact the Internal Sales Team who can arrange this for you.

Tel: 0870 849 0225

For more information please call:

0870 849 0225
www.brightpoint.co.uk

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